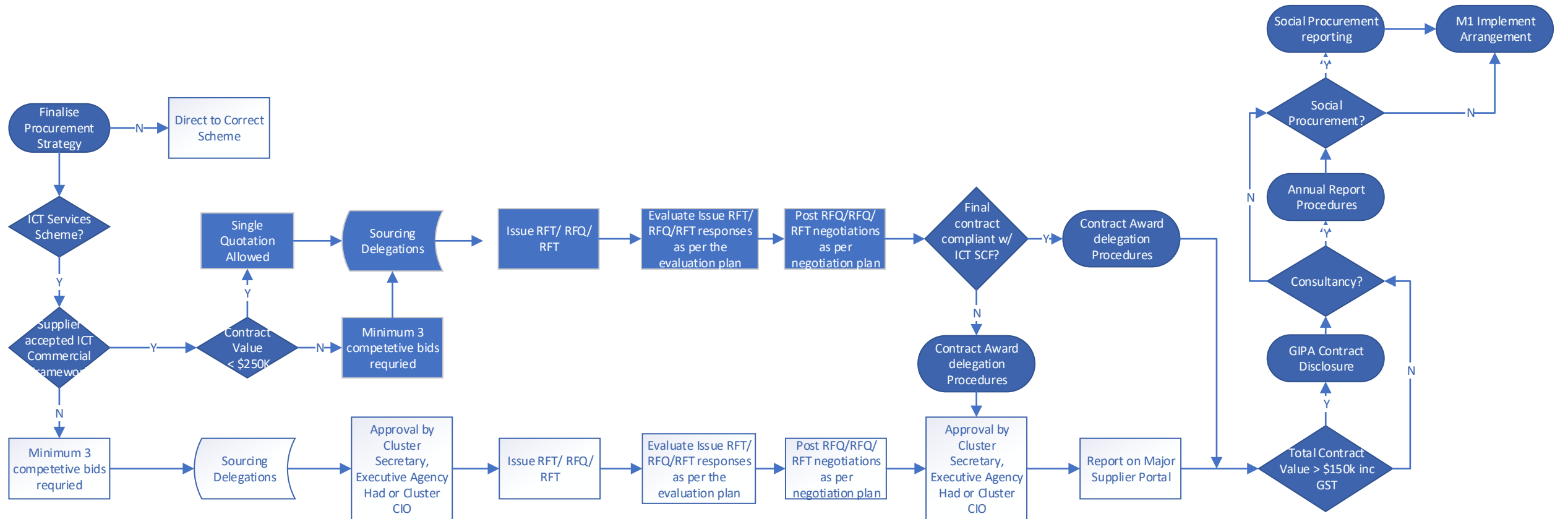


# Buying ICT Consulting Services



S1 Approach the Market

S2 Select

S3 Negotiate & Award

M1 Implement Arrangement